## DIRECTORATE OF FAMILY WELFARE, GOVT. OF NCT OF DELHI 'B' & 'C' WING, 7<sup>TH</sup> FLOOR, VIKAS BHAWAN – II

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#### **Minutes of Meeting**

A meeting of State Indemnity Subcommittee (15<sup>th</sup> SISC Meeting) was held on **05.11.2019** at **2:00** PM at Conference Hall, 9<sup>th</sup> Floor, Delhi Secretariat, under the chairmanship of Mission Director, DSHM.

#### The meeting was attended by following officers:

- 1. Dr. Nutan Mundeja, Director, Directorate of Family Welfare.(Convener)
- 2. Dr. Jyoti Sachdeva, State Program Officer (Family Planning), DFW (Member)
- 3. Dr. Puneeta Mahajan, Empanelled gynaecologist, (Member)
- 4. Dr. Chandan Bortamuly, Empanelled NSV surgeon, (Member)
- 5. Dr. Puneet Jaitely, DPO(RCH) Central District (Co-opted member)
- 6. Dr. Jyoti Prakash, DPO (RCH), North District (Co-opted member)
- 7. Mr. Sunil Nandwani, Statistical Officer, Family Planning Section

#### Following agenda were discussed:

### Agenda 1: Action taken on 14th SISC meeting.

#### The committee was informed that:

- Sanction orders for earlier cleared claims have been issued (Both sources) and payments cleared.
- PAO transfer of state funds was delayed due to modification in NIC portal which required PAN of claimants(Matter resolved in consultation with PAO and long term solution being worked on).
   Proposal for changed modality of transfer of funds to claimants through respective IDHS is submitted for approvals.
- Reiteratory advisories have been issued: Quality Circle review has started as per SISC recommendations (eg.-S.V.B.P, BSA, MVH)
- Advisory also issued on quality of certificates and certificate issue rates.

# Agenda 2: Scrutiny of 19(Nineteen) cases of Sterilization Failure reported under Family Planning Indemnity Scheme (FPIS)

- The files of all reported failures, a total of 19 (Nineteen) cases were presented before the committee and cases discussed one by one.
- The cases belonged to 5 districts (West, North, North-West, Central and Shahdara). The respective District Indemnity Sub Committee/ District Quality Assurance Committee had recommended all cases.
- The two cases of Vikrant(North West District) and Malti (Central District) where the surgeons were empanelled little later then date of operation were also considered by the committee as the necessary training and qualification was already there in both surgeons at time of procedure. Only there were procedural delays in seeking/according empanelment. In addition, committee recommended that an advisory be issued to hospitals for promptness in applying for empanelment of all eligible newly joined doctors. Districts may accordingly accord the empanelments w.e.f. date of application in all qualifying cases.

#### Action:DFV

 18(eighteen) out of the total cases were recommended for compensation. Decision on case of Vikrant S/o Dharmpal was deferred. Recommended cases reported in Financial Years 2018-19 and 2019-20 are enlisted below in Tables 1 and Table 2 respectively and are entitled for payment of Rs. 60,000/- each (Rupees Sixty Thousand only) under the Family Planning Indemnity Scheme (FPIS) [Rs. 30, 000/- each from NHM funds and State funds]. Also mentioned against each are any special observations and discussions that took place on scrutiny of specific files.

Table 1: Summary of cases recommended for compensation (2018-19)

	District	Name of Claimants		Date of Operatio n	Date of Detectio n	Date of Claim	sanctio ned (GoI	Amount sanction ed (State funds)	Remarks
	North West	Reena w/o Kanhaiya Lal	Parivar Sewa Clinic	07.11.14	04.12.18	17.12.18	Rs. 30,000 (Thirty thousan d only)	Rs. 30,000 ( Thirty thousand only) Rs/	See footnote 1
2	North West	Mamta w/o Bhagwati Prasad	Bhagwan Mahavir Hospital	27.09.17	16.01.19	22.02.19	Rs. 30,000 (Thirty thousan d only)	30,000- (Thirty thousand only)	footnote 2

## Footnotes:

- In case loops cannot be made at recommended site, surgeon should consider HSG before certification.
- 2. In case facility is using standard printed OT notes, they should be clear, as per standard steps, endorsed by quality circle and most importantly case to case customised information completed by surgeon and signed.

Regarding the third case of 2018-19 submitted by North-West district (Case of Vikrant Kumar s/o Dharampal )from Sanjay Gandhi Memorial Hospital (SGMH), following was discussed:

- This file was submitted as a case of NSV failure performed in Sanjay Gandhi Memorial Hospital in 2014 and subsequently showing a positive semen analysis (50 million/cc sperm count).
- In view of the absence of proof of pregnancy and sperm counts beyond probable range after recanalisation (in clinical experience and literature), the committee desired following additional information:
- i . Copies of reports of Semen analysis dated 27.2.15 and 28.11.2018 available in file to be resubmitted by the hospital after endorsement by pathologist . The hospital may also inform the protocol for semen testing and reporting and recording followed in Sanjay Gandhi Memorial Hospital.
- ii. The claimant to be asked the reason for seeking semen analysis in August 2018 as the same is not mentioned in the prescription. And if spouse's pregnancy is reported, proof to that effect may also be submitted. [History of and proof of pregnancy which may have prompted Vikrant for repeat semen analysis is not attached in file].
- iii. The claimant may be asked to report to Centre of excellence for NSV for examination and repeat detailed semen analysis.

Table 2. Summary of cases recommended for compensation (2019-20)

S. No.	Distri ct	Name of Claimants	Facility Name	Date of Operatio n	Date of Detection	Date of Claim	Amou nt sanctio ned (GoI funds)	Amount sanctio ned (State funds)	Remarks
1	North West	Nirma Devi w/o Lalan	Bhagwan Mahavir Hospital	29.08.18	23.03.19	16.04.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000 ( Thirty thousan d only)	See footnote 2 on previous page
2	North West	Poonam w/o Shambhu Dayal	Pariwar Sewa Sansthan	20.07.17	22.04.19	29.04.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000 ( Thirty thousan d only)	See footnote 3
3	North West	Anjali w/o Rajesh Singh	Sanjay Gandhi Memoria I Hospital	03.10.18	06.04.19	02.05.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000 ( Thirty thousan d only)	
4	North	Babita w/o Sumit	Maharshi Valmiki Hospital	30.05.18	04.07.19	11.07.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000 ( Thirty thousan d only)	
5	Shahd ara	Munga Devi w/o Rajesh	GTB Hospital	18.05.12	04.04.19	22.04.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000- (Thirty thousan d only)	
6	Shahd ara	Jyoti w/o Pawan Kumar	SDN hospital	25.09.18	22.04.19	02.05.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000- (Thirty thousan d only)	
7	West	Reshma Devi w/o Rahish	Guru Gobind Singh Govt. Hospital	04.07.18	03.01.19	24.01.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000 (Thirty thousan d only)	
8	West	Rekha w/o Ram Bali	Guru Govibind Singh Govt. Hospital	13.08.18	02.03.19	14.03.19	Rs. 30,000 (Thirty thousa nd only)	Rs/ 30,000- (Thirty thousan d only)	See footnote 4

9	West	Pooja w/o	Sardar	20 00 15	12.06.10	05.00.15	Ta	T	
10	Centr	Arvind	Vallabh Bhai Patel Hospital	28.08.15	13.06.19	05.08.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000 (Thirty thousan d only)	
	al	Jyoti w/o Indal	Lok Nayak Hospital	21.12.18	25.03.19	25.03.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000 (Thirty thousan d only)	See footnote 5 and 6
11	Central	Deepmala w/o Ramesh	Lok Nayak Hospital	17.01.19	08.04.19	08.04.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000 (Thirty thousan d only)	See footnote 6
12	Central	Meena Devi w/o Bachi Singh	Hindu Rao Hospital	16.11.17	19.03.19	19.03.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000 (Thirty thousan d only)	
13	Central	Malti Devi w/o Dheeraj	Hindu Rao Hospital	01.11.14	27.05.19	04.07.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000 (Thirty thousan d only)	See footnote 7 and 9
14	Centr al	Ritu w/o Vipin Kumar	Lok Nayak Hospital	15.06.18	21.06.19	28.06.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000 (Thirty thousan d only)	See footnote 5 and 8
15	Centr al	Neelam w/o Shiv Kumar	Lok Nayak Hospital	08.04.19	14.08.19	14.08.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000 (Thirty thousan d only)	See footnote 5 and 6
16	Centr al	Kamla w/o Rajender Singh	Lok Nayak Hospital	09.01.19	26.07.19	31.07.19	Rs. 30,000 (Thirty thousa nd only)	Rs. 30,000 (Thirty thousan d only)	See footnote 5,6 and 8

#### Footnotes:

- 3. Certificate should mandatorily have date of issue.
- 4. Hysterosampingographic (HSG) confirmation of tubal block to be advised before issue of certificate of repeat procedure in this case.
- Hospital should be able to track the case sheet of original procedure (failing procedure) for review at all levels (Quality Circle, District Quality Assurance Committee and State Indemnity Sub-Committee).

- 6. Resident doctors to be supervised by senior doctors in view of very early failures being reported frequently in recent past.
- 7. Hospital to note fallacies in certificate issue [ Issued on same day, Doctor's and recipients' name and sign missing].
- 8. Hospital to note that interval sterilization done and post abortion ticked in certificate.
- 9. Timely empanelment of new joining doctors should be done.

## Other recommendations and reiterations by Committee members during meeting were as follows:

# A. Regarding claim form filing by eligible claimants:

- The Committee recommended that claim form should be handed over to the eligible beneficiaries as soon as adverse event is detected and he/she should be facilitated for filling it and submitting the same.
- O If for any reason, the form is not submitted on the same day, the same should be got duly received and also a written information conveyed to her/him mentioning that the form must be filled within 90 days failing which the compensation would not be payable.

# B. Regarding empanelment of surgeons:

- The committee recommended that there should be no delay in submission of application for empanelment when new doctors join an accredited facility so that they neither operate without empanelment nor miss an opportunity to do sterilization when indicated (desired by client) while on duty.
- Also, the districts should accord empanelment (if applicant qualifies) w.e.f date of application so that administrative procedural delays do not affect the date of commencement of empanelment.

#### C. Regarding issue of certificate:

- Looking at some of the certificates issued, the committee reiterated that the certificates must be issued after checking for completeness w.r.t all information including date and got received from beneficiary.
- O Looking at frequent issue of certificate after reporting of failure, the committee reiterated that clients should be encouraged to come back to collect their certificates after one month/three months (for Female Sterilization and Male Sterilization respectively) and if they do not turn up, phone calls can be made to improve issue rate and help of ASHAs can be taken.

#### D. Regarding ideal location of loop for occlusion/ligation:

It was recommended that if the ideal site on tube for occlusion is not approachable due to adhesions or otherwise, or size of loop is suboptimal, Hysterosalpingography (HSG) is to be advised before certification.

# E. Regarding post-operative instructions

Postoperative instructions in Hindi must be handed over to client at time of discharge and explained and got received.

# Agenda 3: Deliberation and decision on earlier deferred case of Hemlata w/o Mahender Meena (West District)

The earlier deferred case of Hemlata was rediscussed in the light of re-submission of case by DQAC, West District who stood by their earlier recommendation. Though two SISC committee members were of the view that the claim has been filed beyond the recommended period of 90 days, the Convenor and Chairman and agreed with recommendations of DQAC and were of the view that in this case, as the claimant's time got wasted in visiting several other hospitals and reached the parent institute (DDU hospital) in November 2018, claim filed in January be accepted. While finally recommending the case, the committee decided that all hospitals to be issued an advisory that claim form should be got filed or at least handed over with receipt on the same day as the failure case reports. Further, claimants who do not fill the form on same day should be informed in writing that "The claim form should be filed within 90 days of detection of pregnancy failing which he/she would not be eligible for the payment of compensation amount".

Table 3: Case Summary of earlier Deferred case of Hemlata w/o Mahender Kumar Meena

S.	District	Name of	Facility	Date of	Date of	Date of	Final
No.		Claimants	Name	Operation	Detection	Claim	Decision
1	West	Hemlata w/o Mahender Kumar Meena	Deen Dayal Upadhyay Hospital	20.12.2013	Claimant reported to JPC Hospital at 10 wks on 4.7.18 and Pt. MM Hospital on 2.11.2018 with 28 wks pregnancy and DDU Hospital on 28.11.2018	11.1.2019	Recommende d for payment of Rs. 60,000/- [Rs. 30,000/- each from NHM and State Fund].

## Agenda 4: Fund Position with respect to Family Planning Indemnity Scheme:

The committee was informed the expenditure on FPIS since inception vis-a-vis approvals as per following details:

The committee was also shown range of failure rates calculated over the years and committee agreed that although the fund approvals are based on failure rate of 1:600; the averaged failure rates in Delhi (0.2-0.35%) are acceptable as per various text books of Gynaecology.

The committee was also informed surgeon wise failure ratios/rates for ruling out any breach of quality.

The meeting ended with vote of thanks from the Director.

This issues with prior approval of the Chairperson.

Dr. Jyoti Sachdeva State Program Officer (Family Planning)

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Copy to:

1. PS to Secretary, H&FW, 9th level, Delhi Secretariat, Delhi – 02(for information)

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- PA to Director, DFW, B & C Wing 7<sup>th</sup> floor, Vikas Bhawan-II, Civil lines, N Delhi -54
   Dr.Puneeta Mahajan, Senior Consultant, Obs & Gynae, BSA Hospital, Rohini Sec-6, Delhi-85
   Dr.Chandan Bortamuly, State NSV Trainer Lok Nayak Hospital, Jawahar Lal Nehru Marg, New
- 6. Co-opted officers (DPO Central and North districts).
- 7. All other DPOs
  8. Chief District Medical Officers of all concerned districts (for information/action)
- 9. District Magistrates of all districts (for information)
- 10. Office copy

Dr. Jyoti Sachdeva State Program Officer (Family Planning)